

Seeking Assistance?



UWI general website with list of services and contacts:
<https://www.mona.uwi.edu/help/>

List of Emergency Contacts:



<https://www.mona.uwi.edu/help/contacts/emergency>

Download and save the numbers listed in this website!!!

Registration matters

Departmental Overrides, Lecturers' Approval Requests, General Academic Guidance – Coordinator, Undergraduate Matters, ICS, Dr. Nicole Plummer, nicole.plummer02@uwimona.edu.jm

Requests (Leave of Absences, Exemptions, etc.): SASS – Automated student Request Form

Maximum Hours Exceeded Errors or Change of Full/Part-time status or Campus Restriction Error:

Faculty of Humanities and Education
Tel: 1 (876) 970-1666 / 977-3659 / 494-8884
Email: fhe@uwimona.edu.jm

Programme and Academic Guidance:

B.A. Cultural and Creative Industries
Coordinator – Dr. Deborah Hickling Gordon:
deborah.hickling02@uwimona.edu.jm

B. A. Entertainment and Cultural Enterprise Management
Coordinator – Deborah Hickling Gordon:
deborah.hickling02@uwimona.edu.jm

B.A. Music and Performance Studies
Coordinator – Dr. Raymond Hitchins
rhcourseinfo@gmail.com

For general queries or to make an appointment to see the Director, Dr. Sonjah Stanley Niaah –
icsmona@uwimona.edu.jm

Financial matters

(including meals, bursaries,
grants and scholarships)

Student Administrative Services Section (SASS) of the Bursary via:

Telephone: 876 970-6733-35, 876 970-6738-39, 876 970-6740 and Cell: 876 618-5066.

Email: customer.services@uwimona.edu.jm

Live Chat through the Bursary Online Student System (BOSS) page

<https://apps.mona.uwi.edu/bursary/>

General Financial Assistance/Financial Aid:

<https://www.mona.uwi.edu/osf/general-financial-assistance>

List of Scholarships:

<https://www.mona.uwi.edu/osf/node/820>

Technology matters

(password resets, software,
OURVLE, email etc.)

Mona Information Technology Services (MITS)

Telephone: (876) 927-2148 or extensions 2740, 2739, 2992 or Digicel lines (876) 618-6466/618-6469/473-9358

Electronic Support: helpdesk@uwimona.edu.jm

Live Support: <https://support.mona.uwi.edu/>

Website: <https://www.mona.uwi.edu/mits/>

Campus Security

Campus Security website and handbook:

<https://www.mona.uwi.edu/security/>

Telephone numbers: Mona Police at (876) 927-2298 or extension 2331 or the **Campus Security** at (876) 784-8881

**Health matters (physical,
mental/emotional, spiritual)**

**General Health concerns (medical consultation, dentist,
public health):**

The University of the West Indies Health Centre

11 Gibraltar Camp Way,
University of the West Indies, Mona Campus
Telephone Direct lines: 876 927 2520; 876 970 0017
Extensions: 2270; 2370
Fax: 876 970 1993

E-mail: healthcr@uwimona.edu.jm

Website: <https://www.mona.uwi.edu/healthcentre/>

University Hospital of the West Indies:
876 927-1620 -9

The University Pharmacy:

Telephone: 876 927-2520, 876 970-0017, or extensions
2270, 2370

Website:

[https://www.mona.uwi.edu/healthcentre/units/pharmacy.h
tm](https://www.mona.uwi.edu/healthcentre/units/pharmacy.htm)

Mental Health:

University Counselling Service

The University Health Centre,
Telephone: 876 970-1992

Fax: 876 970-1993

Email: counsel@uwimona.edu.jm

UWIHELPS phone: 24-hour phone/textline – 876 294-0042

Website:

<https://www.mona.uwi.edu/healthcentre/counsellingunit/>

Spiritual Health

The University Chapel

Website: <https://www.mona.uwi.edu/secretariat/chapel>

Academic support
(research, writing)

Assistance with assignments, essay writing, assistance with grammar, spelling, diction, etc.

The Writing Centre

Department of Language, Linguistics and Philosophy

The Faculty of Humanities and Education

Tel. 876 927-1660, Ext. 2233

Email: writingcentre@uwimona.edu.jm

Website:

<https://www.mona.uwi.edu/dllp/language/writers/writing.htm>

Opening Hours: Mon and Tues 9am-1pm; Wed 9:30am-3:30pm

English Language Proficiency Test [Students without Grade 1 in CSEC/CXC English or Grade I or II in CAPE Communication Studies are required to sit and pass the English Language Proficiency Test (ELPT)]

Department of Language, Linguistics and Philosophy

The Faculty of Humanities and Education

Email: lanlinph@uwimona.edu.jm and

langlingphil@gmail.com

Telephone: (876) 927-1641 and (876) 970-2950

Website:

<https://www.mona.uwi.edu/dllp/language/elptu/>

Library and research services

University of the West Indies, Main Library

Reference Librarian

Website (with links to live chat, email, walk in etc.):

<https://www.mona.uwi.edu/library/reference-0>

Main webpage: <https://www.mona.uwi.edu/library/>

Poor academic performance and other academic concerns:

Project 4.0 Programme:

Coordinator – Dr. Candia Mitchell-Hall

candia.mitchellhall@uwimona.edu.jm

Contact Coordinators:

Dr. Deborah Hickling (CCI & ECEM)

Dr. Ray Hitchins (MPS)

Dr. Nicole Plummer (Undergraduate Matters) (emails on page 1)